

Certified Data Erasure

Data security is the first stage of the recycling process and is of **paramount importance to all organisations**. Simply deleting data or restoring factory settings from a device is not enough as sensitive data is not permanently destroyed. This could result in sensitive data such as emails, contacts and bank details being easily recovered and in the wrong hands.

As part of our standard recycling process all **handsets and laptops** received are subject to fully **comprehensive data removal procedures** carried out by **trained engineers in a secure area**. All internal and external data will be deleted from the devices to give peace of mind.

- Full data erasure
- Detailed reporting
- Full audit trail
- Blancco Partnership



Blancco Partnership

We are proud partners of Blancco, who are a worldwide certified system and global industry leader in data sanitization and end-of-lifecycle solutions; they offer the most certified data erasure within the industry for Smartphone's, tablets and computers.

This program eliminates the risk of inadvertent data leaks by providing maximum security and a fail-proof audit trail for every device that is erased. The process ensures 100% secure and efficient data erasure.



Global Common
Criteria



UK Communications
Electronics Security
Group



French Central
Information
Systems Security



The Polish Internal
Security Agency



Netherlands National
Communication
Security Agency



Swedish Armed
Forces



Norwegian
National Security
Authority

Mobile Phones

With **emc europe's** fully certified data erasure system, all information from the mobile phones memory will be successfully erased making it safe to be resold or reused. Whichever make/model of mobile phone device you have, we have a solution for you. All procedures carried out will ensure compliance with the **WEEE** directive.

Blancco Mobile supports platforms such as:

- iOS (iPhones & iPads)
- Android
- BlackBerry
- Symbian
- Windows Mobile

As well as Blancco, here are further procedures we have in place to ensure full data removal...

- **Hard Reset:**

A hard reset is a function built into a device which enables the user to return it to the original settings and features that were present at the point of purchase.

- **Flashing:**

Mobile phone flashing is a process wherein a mobile phones firmware is updated or re-programmed. By reprogramming or restoring firmware any sensitive data that may have been stored within the phones original file system will be removed.

- **Master Clear:**

By using the master clear function of a device or entering a master clear code as supplied by the devices internal memory and set up can be returned to its original state.

- **Manual Clearance:**

By manually locating files and folders that may potentially contain sensitive data and following process given by manufacturer's data deletion can take place.

- **CheckMEND:**

CheckMEND is the world's largest online searchable database of stolen possessions and blocked mobile phones. All our devices follow the correct CheckMEND process to ensure they are in the hands of the rightful owner.

Laptops

Erasing data from laptops is as equally important within organisations as mobile phones. Data not being destroyed could be damaging for organisations. Our procedures ensure full data removal of all laptops memory.

Blancco

This system erases data securely from laptops and storage environments. The most advanced data erasure solution on the market, this next generation erasure solution meets the complex needs of customers managing multiple data storage devices.

- **Peace of mind with 100% secure erasure**

Blancco ensures 100% data sanitization and generates comprehensive reports to prove successful erasure.

- **Ease of use through extensive hardware support**

Blancco software has been developed in close partnership with the world's leading hardware and software OEMs (original equipment manufacturers).

- **Minimum user effort with full automation**

The system is extremely easy to install and operate. Its improved usability contributes to a faster and more efficient process. The enhanced automation process includes choices of erasure standards and custom fields, as well as functional options such as normal, semi-automatic and automatic.

- **Cutting edge efficiency & productivity**

This advanced software's ability to erase multiple hard drives simultaneously at high speed contributes to an extremely efficient and cost-effective process.

Source: <http://www.blancco.com>

